



JOB VACANCY

Applications are invited from suitably qualified persons to fill the position of **FRONT END SUPERVISOR**

Job Type: Full-Time

Application Deadline: October 26, 2023

Are you a customer-focused individual with strong leadership skills? We are seeking a Front End Supervisor to join our team and help us provide exceptional service to our valued customers. As a Front End Supervisor, you will play a pivotal role in ensuring the smooth operation of our checkout area.

Responsibilities include:

1. Supervise and lead the front-end team, including cashiers and baggers.
2. Ensure efficient and accurate checkout processes.
3. Provide excellent customer service and resolve customer inquiries and issues.
4. Monitor cash handling procedures and cashier performance.
5. Train new employees and provide ongoing coaching and feedback.
6. Maintain cleanliness and organization of the front-end area.
7. Collaborate with other store departments to meet customer needs.
8. Enforce company policies and safety protocols.

Qualifications:

1. High school diploma or equivalent (Associate's degree preferred).
2. Previous experience in a supervisory or leadership role, preferably in a supermarket or retail environment.
3. Strong communication and interpersonal skills.
4. Excellent problem-solving abilities.
5. Attention to detail and accuracy in cash handling.
6. Customer-focused attitude with a commitment to delivering outstanding service.
7. Ability to work a flexible schedule, including evenings, weekends, and holidays.
8. Knowledge of supermarket POS systems is a plus.

How to Apply:

Interested candidates are invited to submit their resume and a cover letter detailing their qualifications and relevant experience to hr@realvaluesupermarket.com or deliver in person to HR Department. Please include "**Front End Supervisor Application**" in the subject line of your email or on your cover letter.

The deadline for applications is **October 26, 2023**. Only candidates selected for an interview will be contacted.